



Christmas guide for tenants

As the year draws to a close and the silly season begins, we understand that things get busy. We are sure you already have it covered, but we wanted to highlight the below points to ensure a smooth tenancy and enjoyable Christmas break.

CENTURY 21.

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Rent Payments

The payment of any rent and invoices are still essential during this period. If you are not up to date with your payments these will be recorded on your ledger and may affect your ability to rent or borrow in the future.


Office Closure

Our office will be closed from Tuesday 24th December 2024 at 1pm and re- open again on 2nd January 2025 at 8:30am.

Emergency Repairs

If you have any URGENT repairs during this break, we ask that you refer to the below list of authorised tradespeople.

To lodge a non-urgent report, please click here
<https://c21novocastrian.com.au/repair-request>



Approved Creditors for Christmas Break:

Electrician

Tony Quick Action - 0412181978

Plumbing & Gas:

Tinson Plumbing Jason - 0498 861 985

Glass Repairs:

Koala Glass - 49681450

Appliances:

Kade Appliance Guy - 0414 760 542

Locksmith:

James Lock & Shield - 0428 859 667

Smoke Alarms:

BCMC Safety Solutions: 1300 698 040

Storm/Flood:

State Emergency Services - 132 500

Tenant Text Help Line:

During the Christmas break, we can be reached on 0482 091 252. Please note this is a text-only line.

MOVING OUT

A reminder that twenty-one (21) days notice in writing is required if you intend to vacate and your Tenancy Agreement has expired or fourteen (14) days notice if you are on a Periodic Agreement. If you intend to vacate your property during this closure period, please contact our office prior to Tuesday 24th December, 2024 to arrange.



On behalf of the entire Century 21 Novocastrian team, we wish you and your family a very happy and safe Christmas and best wishes for the holiday season.



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